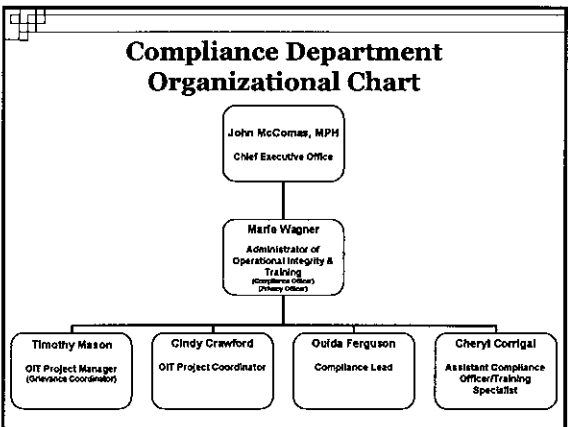


- ### Compliance Department's Role within AlohaCare
- Implement the Compliance Program
 - Includes annual work plan audits
 - Includes employee Compliance Trainings
 - Compliance Issue Reporting and Resolution
 - Including Fraud and Abuse
 - Grievances & Appeals
 - HIPAA Privacy Rule

- ### Who is Manager of the Compliance Department?
- Marie Wagner
 - Administrator of Operational Integrity & Training
 - Also serves as the:
 - Compliance Officer
 - Privacy Officer



- ### Who do I contact with questions about, or to report, compliance issues?
- Cheryl Corrigal: Assistant Compliance Officer/Training Specialist
 - Lead for HIPAA Privacy compliance reports
 - Ouida Ferguson: Compliance Lead
 - Lead for Fraud and Abuse reports
 - Marie Wagner: Compliance Officer
- OR-
- Place written report in the Corporate Compliance mailbox

- ### Who do I contact with questions about, or to report, grievance/appeal issues?
- Timothy Mason: Grievance Coordinator
 - Cindy Crawford: OIT Project Coordinator
 - Marie Wagner: Administrator of Operational Integrity & Training
- OR-
- Place written report in the Grievance Coordinator's mailbox

Who do I contact with questions about HIPAA privacy forms?

- Timothy Mason: OIT Project Manager
- Cheryl Corrigan: Assistant Compliance Officer/Training Specialist
- Marie Wagner: Privacy Officer

- Authorization to Disclose Protected Health Information Form – QUEST
- Authorization to Disclose Protected Health Information Form – AlohaCare Advantage
- Authorization to Disclose Protected Health Information Form – AlohaCare Advantage Plus
- Disclosure Tracking Form

- Place completed forms in the Corporate Compliance mailbox

Question & Answer Session